

Data Drives Insight is the trusted source for leadership 360 feedback and staff engagement, culture and capability assessments specific to the health sector. We are here to create a world of thriving organisations, through the use of our specialised assessment tools which allow organisations, leaders and their teams to explore insights with the intent of learning and growing.

We know that the performance of an organisation comes down to the quality of its decisions. That's why we want to enable all organisations to make insightful decisions based on insightful data.



#### What is it?

The Health 360 Industry Leadership Capability Assessment tool is the leading valid and reliable 360 degree feedback assessment, designed specifically for leaders in the health sector.

#### What does it measure?

- Self-feedback
- · Feedback from others
- Perception of leadership qualities and behaviours.
- Impact of leadership

Participants are assessed against 5 domains described in Health Care leadership capability framework that are critical for leaders in the health sector to be high performing. These domains are; Leading Self, Engages Others, Achieves outcomes, Drives Innovation and Shapes Systems.

It also incorporates aspects from the National Safety and Quality Health Service (NSQHS) Standards and provides feedback on the leader's Impact on Others and their ability to foster a Psychologically Safe environment.

The combination of these elements paints the full picture of their leadership and provides an opportunity for growth and development.

## How is it administered?

Consisting of 88 questions (91 for HILCA Executive) the survey is administered **completely online** and takes around 10 minutes to complete. It is completely confidential.

Projects run for 6 weeks, from set up and nominations through the administration period, reporting and debriefing of results.

#### Who is it for?

Leaders and managers across the care and disability sector.

- HILCA 360 is for frontline and middle management such as Nurse Unit Managers, Care Coordinators, Registered Nurses or Team Leaders.
- HILCA 360 Executive covers leaders with strategic and cultural responsibility for an entire organisation or division such as CEOs, Directors and department heads.

### What do participants receive?

- Full survey administration and support Individual feedback report
- Confidential and supportive debrief session with an accredited coach.
- Detailed interactive Self Development Guide resource to continue on their own leadership journey.

All materials are available in both a print or electronic copy.

## What do organisations receive?

Individual reports are confidential and remain the property of the leader who is participating.

The benefit to organisations is in the **Aggregate Report** which combines the feedback of an entire leadership cohort (min N=5) into one report allowing organisations to understand their biggest risk areas and best target their leadership development investment.



# What does the feedback look like?

Participants receive a comprehensive 28 page report that outlines their results across several sections including;

Item	Measured by	Results shown in
Leadership Capability across 5 Domains (Leading Self, Engages Others, Achieves outcomes, Drives Innovation and Shapes Systems.)	50 (53 for HILCA Exec) behaviour statements with a frequency scale measuring current performance and desired performance for 12 months time, where 1 represents Not at All, and 5 represents All the Time, answered by self and others.	<ul> <li>Listed by Top Strengths and Areas to Improve.</li> <li>Spidergraph showing gap analysis between current and desired performance.</li> <li>Comparison of views of different feedback providers</li> </ul>
Standards Ability to lead delivery of National Safety and Quality Health Service (NSQHS) Standards	18 behaviour statements with a frequency scale measuring current performance where 1 represents Not at All, and 5 represents All the Time, answered by self and others.	Graph and table showing views of various feedback providers (self and others)
Impact on Others Leaders Impact on the people around them. Each question states "In my interactions with this leader I feel"	13 impact questions with a frequency scale measuring current impact where 1 represents Not at All, and 5 represents All the Time, answered by feedback providers only.	Graph showing frequency of each impact statement, based on the aggregated feedback from all respondents
Psychological Safety Leaders ability to foster psychological safe environment	Amy Edmonson's 7 Psych Safety Questions, answered by feedback providers only. Using the scale 1 = Strongly Disagree to 7 = Strongly Agree	Graph showing level of agreement to each statement, based on the aggregated feedback from all respondents

See sample report pages below.



