Mapping PSI Program to ISO 45003 Psychosocial Hazards guidelines





Psychosocial risk and psychosocial hazards are important, however the PSI extends BEYOND measuring just these things. It includes psychological safety, which contributes to performance, innovation etc., not just risk management.

Common psychosocial hazards at work	PSI Program Item
Job demands	7. My workload was manageable
	12. I felt supported to balance my work/life needs
Low job control	2. I was trusted to do my job
	8. I was enabled to make decisions about my own work
	schedule or priorities
Poor support	15. I was encouraged to ask for help when I needed it
	18. I felt genuinely cared for
	13. I felt safe to make a mistake, knowing I could learn from it
Lack of role clarity	5. I understood what was expected of me in my role
Poor organisational change management	22. Information was shared openly
	16. I noticed people were willing to share ideas and concerns
	10. I felt secure about my role/position in the team
inadequate reward and	4. I felt the effort I put in was equal to the reward I took out
recognition	6. I was acknowledged or recognised for good work
poor organisational justice	14. I felt accepted for my differences
	21. I felt respected by my team
	1. I felt fully included as a member of the team
traumatic events or material	All PSI questions
remote or isolated work	20. I felt connected to my team
	18. I felt genuinely cared for
poor physical environment	Not directly in tool, however, psych safety would be a precursor
	to whether someone felt safe to speak up about poor physical
	environment e.g., conditions that affect concentration (e.g. high
	noise levels, uncomfortable temperatures or poor lighting)
violence and aggression	All PSI questions
bullying	14. I felt accepted for my differences
	15. I was encouraged to ask for help when I needed it
	16. I noticed people were willing to share ideas and concerns
	18. I felt genuinely cared for
	19. I felt listened to
	21. I felt respected by my team
	14. I felt accepted for my differences
	15. I was encouraged to ask for help when I needed it
harassment, including sexual	16. I noticed people were willing to share ideas and concerns
harassment, and	18. I felt genuinely cared for
	19. I felt listened to
	21. I felt respected by my team
conflict or poor workplace relationships and interactions	All psych safety questions